

## **COVID 19 PROTOCOLS FOR THE ROBINVALE BRIDGE MOTEL AND JACK BAR & BISTRO**

The Robinvale Bridge Motel has been operating for essential workers since the forced lockdowns at the end of March. We now accept guests who are travelling for various reasons but ask you all to remain mindful of the social distancing requirements during your stay and use common sense while using facilities.

Our staff have completed the online e learning short course to ensure they all have an understanding of the cleaning and hygiene requirements and the rules and regulations regarding the continued operation of both the Motel and the Bar & Bistro during the COVID 19 restrictions.

Throughout our facilities there has been increased cleaning and disinfection especially on all high touch areas throughout the rooms and restaurant. We do ask that if you are staying longer in the Motel that you leave your rubbish and or plates outside your door for removal. We are trying to avoid as much contact with occupied rooms as possible during stays from cleaners and other staff.

Guests are able to request a contactless check in when using a valid credit card and room service from the bistro is available 6 nights a week.

Take Away is still available to patrons 5 nights a week from 5.30pm to 7.30pm. The dining room is open to bookings only from 6-8pm Monday to Friday. It is essential to book as our numbers are limited to 16 due to social distancing rules.

### **We do ask that you help us keep you and your family safe and adhere to regulations by**

- Staying away if you are exhibiting any cold or flu symptoms
- Be willing to record your details upon entry to the Bar & Bistro
- Regularly wash hands and use sanitisers which is available throughout the bar and bistro
- Be mindful of the social distancing rules and self-monitor your movements so we do not have remind patrons. In saying that patrons will be advised where necessary to comply with the rules
- Cover your mouth and nose with a flexed elbow when sneezing or coughing. Use a tissue and immediately place in a bin and wash your hands

Bar patrons will be able to return without the need for a main meal from the 21<sup>st</sup> of June. The Bar will be open from 4pm – 6pm for those patrons. While in the bar you must be seated at a bar table and cannot stand at the bar. The maximum number in the bar area is 5 while other patrons can use the bistro and outdoor space during that time.